

For Immediate Release: April 3, 2020

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What: City Facility and Services Update-04/03/20

Where: Sevierville, TN

When: Current Status

The City of Sevierville will keep residents informed of any changes to City services and facility schedules in light of the COVID-19 pandemic.

The following City services have been discontinued or are being provided at a reduced level indefinitely:

Fire Department response to medical calls will be limited to within the City limits;

Recycling containers will not be available;

Roll-off containers will not be emptied or delivered.

Litter Pickup will be performed on a limited basis.

Brush and bulk waste collection will continue but citizens should expect a longer than usual wait. Residents/businesses are strongly encouraged to refrain from placing junk/bulk waste at curbside until the Sunday prior to scheduled collection.

The following facilities are closed indefinitely:

ALL City Parks. City greenways remain open;

The Sevierville Golf Club, courses, practice facilities and Mulligans Restaurant;

City Hall closed to the public;

Sevierville Community Center;

Sevierville Civic Center;

Public Works building lobby. Signs are posted with phone numbers to call for specific assistance. Employees will respond to visitors during regular business hours;

Fire Department lobby and other areas are closed to visitors. Staff will respond to the lobby entrance if needed. For emergencies, dial 911. For fire department non-emergency services please call 865-453-9276.

Police Department lobby. There is a telephone just outside the lobby for persons needing assistance. For emergencies, dial 911. For non-emergency assistance please call 865-453-5506.

For the safety of our residents, visitors and employees, these facilities and areas have been closed based upon current CDC guidelines in an attempt to slow the COVID-19 outbreak.

We will continue to provide updates on the status of City facilities and services as needed. Please visit the City COVID-19 webpage [here](#) for important up to date information. The City maintains multiple Facebook pages and a Twitter page, which are listed at www.seviervilletn.org. Residents can also call City Hall for assistance at 865-453-5504. Phone numbers for all City departments are available on the City website.

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